

Privacy Policy

Last updated May 24, 2018

This privacy statement provides a clear explanation how we process and protect your personal data. Personal data is any information relating to an identifiable natural person.

The person in charge of the General Data Protection Regulation (GDPR) and other national Data Protection Regulations is:

DURATEC Analysentechnik GmbH

Rheinauer Strasse 4

D-68766 Hockenheim

GERMANY

Tel. +49-6205-9450-0

Email: privacy@duratec.de

Websites: www.duratec.de, www.duratec.com, www.duratec.info, www.opacitometer.com

This Privacy Statement covers the following subjects:

- Categories of personal data
- Usage and share of personal data
- Processing, storage and security of personal data
- Rights about your personal data
- Websites
- Additional Information
- Contact

1. Categories of personal data

Personal data is any information relating to an identifiable natural person. We collect and use personal data from our existing and potential customers.

Personal data from existing customers: This information includes the company name, your name, the postal address, telephone and fax numbers, email address, your language and billing information.

Personal data from potential customers using online forms: If you are using our web forms to send an enquiry, we are asking at least for your name and your email address. Additional information is optional and not mandatory to process your enquiry. Furthermore, your IP address, the browser type and your operation systems are collected.

2. Usage and share of personal data

We use your personal data

- for order processing
- for payment processing
- to respond to your enquiries
- for newsletters

We neither sell nor rent your personal data to third parties. There is no transfer of personal data to service provider (i.e. for processing a mailing).

3. Processing, storage and security of personal data

Processing: All personal data is processed at the office from DURATEC Analysentechnik GmbH in Germany.

Storage: Personal data associated with official business procedures (orders, quotes, invoices) are retained to comply with our legal obligations.

Security: We put in place appropriate physical and IT protection to secure your personal data.

4. Rights about your personal data

You have certain rights with respect to your personal data, including:

- Right of information about your stored personal data
- Right to correct your personal data
- Right to restrict the usage

Furthermore, you also have the right, under certain circumstances, to erasure your personal data.

5. Websites

You can visit our websites anonymous. We neither use own nor Third-Party-Cookies. We do not use any technologies to identify or trace our visitors. There are no Social-Media-Plugins. All sites are free of advertisement of third parties.

We use anonymised statistics about the usage of our website (i.e. number of visitors, most visited sites, browser type). External tools (like Google Analytics) are not used. If you send an enquiry via the web forms, IP address, browser type and your operation system are logged.

Our Internet Service Provider is logging all direct access to our sites. We neither analyse nor combine this with other information.

6. Additional information

Logging of attacks: We are logging data (among other things IP address, date and time), if somebody tries to hack into our computers. Maybe this data could be used to identify a person. This information will be deleted automatically as long as it isn't needed as digital evidence.

Lawfulness of processing is Art. 6 Sec. 1 lit. f GDPR. The legitimate interest is to ensure the functionality and security of our IT systems as well as the protection against external attacks and abuse.

Other websites: We are not responsible for the practices of another website which is linked with ours.

Changes: This policy is effective as of the date stated above. We may modify this statement at any time by publishing the revised version on our website.

7. Contact

For questions please send an email to privacy@duratec.de, call us (+49-6205-9450-0) or by letter:

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